



*Have
A Happy
Stay!*

*Website : www.elementsofaruba.com
Facebook : [@elementsofaruba](https://www.facebook.com/elementsofaruba)
Instagram : [@elementsofaruba](https://www.instagram.com/elementsofaruba)
LinkedIn : <https://www.linkedin.com/company/elements-of-aruba/>*



INFORMATION AND GENERAL RULES

Important phonenumber:

- Police 107
- Ambulance 911
- Fire department 911
- Hospital 527-4000
- Taxi 527-2300
- Frank (00297) 7404950
- Ineke (00297) 7468489 / 003165439195 (whatsapp)

Use of apartment

We pay a lot of attention to the interior of the apartment and ensure that the apartment is 100% clean when you arrive. We therefore kindly request you to **use the apartment as you would use your own house** (for example: do not sit on the couch with sunscreen on; it is better to sit on a towel).

Use of airco

The price of your apartment is based on normal use of the airco (9 hours a day during nights). Should you use the airco more hours, we will charge you the extra costs (20 dollars per day). Electricity on Aruba is expensive, that's why. Close the windows and put your airco on 23-26 degrees just before you go to sleep. It really is sufficient here on Aruba.

Windows

There is always a wind blowing on Aruba, so having the windows open is wonderful. We ask you to close them when you go somewhere, because we can be surprised by a sudden tropical rain shower.

Hot shower

When you switch on the shower, you get fresh, but not really cold water. On Aruba people are used to showering with this water. Because the water on Aruba is very pure and soft, you can even wash your hair with this water. If you want to take a hot shower, press button 1 or 2 on the hot water boiler that hangs next to the shower head. Do not press both at the same time, otherwise the electricity may fail. Showering with the water heater and the air conditioning on at the same time does not go together either.

Safe your belongings

There is a little safe in the walk-in closet. The code to open the locker is in the safe. Take a picture of the code with your mobile phone so that you always have it with you.

Smoking

It is not prohibited to smoke in the apartment. Smoking outside on the porch is no problem.

Cleaning

Your apartment will be cleaned once per week, including fresh towels and bedlinen. You can have extra clean towels during your stay if you ask us. We provide you degradable (eco) toilet paper. Please only use this toilet paper to prevent blockages.

Deposit and departure

We ask for a 100 euro deposit. If you break something in your apartment, please report it to us. We might charge you for the extra costs or settle it with the deposit. On the day of your departure, the check-out time is no later than 10 am, but always consult us. Leave your apartment cleaned up (dishes done and cleaned up, trash cans emptied and garbage in the container at the street, wet towels on the floor in the bathroom, you can leave the bedlinen on the beds). Before you leave we will check the apartment; don't forget to hand over the keys of the apartment.

Lounge pool

You can always use the pool, but between 10pm - 9am take into account the other guests and our neighbors (voice volume, music). The pool is 1 meter deep everywhere; diving and jumping is forbidden. Use of the pool is entirely at your own risk. During the day, the tiles can be warm due to the sun. Do not leave any items at the pool and pay attention when using glassware on the pool deck. We do not want glass shards in or around the pool for everyone's safety.

Visitors

Let us know if you expect visitors (no more than 2 at the same time). They have to leave before 10pm. Please respect the privacy and quietness of the other guests (especially in the morning and evening hours).

Pets

We do not allow our guests to bring their pets.

Laundry

On the mainroad at walking distance you find a laundry where you can wash and dry your clothes.

Car rental

You can rent a car at the different rental companies. We have good experiences with Hotwheels Car Rental (00297 5922667; <http://www.hotwheelscarrentals.nl>). Or ask us to contact them. To rent an electric scooter or bicycle we can refer you to ScootAruba (002975664454; www.scootaruba.com).

Supermarket

There are 2 small Chinese supermarkets at walking distance (Reality and Seng Cheng). Super Food is a big and nice supermarket (dutch style), some 6-10 minutes driving from Elements of Aruba near the hotel/beach area. There is also an american style supermarket Lings & Sons.

Restaurants

There are some small foodtrucks in the neighbourhood. The popular restaurant Los Cafeteros (Columbian food) and restaurant Petje's (Surinam) are also on walking distance from Elements of Aruba. De High Rise (hotel area) is 5-10 minutes driving from here and there you find many restaurants en bars.

Happy Hours

Happy Hours are very popular on Aruba. Almost every bar or restaurant offers Happy Hour deals. Look here for some bars/restaurants we especially like :

- Bugaloe Beach Bar & Grill : 5-6pm and 10-11pm
- Craft : 7-10pm
- Moomba Beach : 6-7 pm
- Reflexions Beach : 4-6pm
- Lucy's : Taco Tuesday 4-7pm
- Surfside Beach Bar : 5-6pm

Other nice spots where we like to go :

- SANTOS Coffee with Soul (our favorite)
- One Happy Bowl
- Lima Bistro
- Local Store Aruba
- Eduardo's Hideaway
- Dushi Delicious Aruba
- ORIGIN Café
- Flor de Oriente (Authentic Aruban Bar/Restaurant with live music every Friday night at 8pm)
- Hardgroove Jazz Café
- The West Deck (Caribbean Food & Beach Bar)
- Terrazza Italina
- Kamini's Kitchen (Caribbean Food from Trinidad & Tobago)
- O'Niel Caribbean Kitchen (Authentic Caribbean Fod)
- Zeerovers (Aruban Fish Restaurant; only pay with cash)
- Yemanja Woodfired Grill Restaurant
- The 'Suikertuin' Bistro
- Bits&Cheeses

Questions or tips?

Of course we are at your service in case of any questions or information about 'things to do' on Aruba. Look also on <https://www.elementsofaruba.com> for more information convenient for your stay on Aruba.

We wish you 'A Happy Stay' on Elements of Aruba ☺

Frank & Ineke



Información y reglas generales

Números importantes:

- Policía 107
- Ambulancia 911
- Cuerpo de bomberos 911
- Hospital 527-4000
- Taxi 527-2300
- Frank (00297) 7404950
- Ineke (00297) 7404924 / 003165439195 (whatsapp)

El uso del departamento

Prestamos mucha atención al interior del apartamento y nos aseguramos de que el apartamento esté 100% limpio cuando llegue. Por lo tanto, le solicitamos amablemente que **use el apartamento como lo haría con su propia casa** (por ejemplo: no se sienta en el sofá con protector solar puesto; es mejor sentarse en una toalla).

El uso del aire acondicionado

El precio del apartamento se basa en el uso normal del aire acondicionado (9 horas por día durante la noche). En caso de utilizar el aire acondicionado más horas se cobrarán costos adicionales (20 dólares por día) debido a que la electricidad en Aruba es cara. Antes de ir a dormir cierra la ventana y enciende el aire acondicionado entre 23-26 grados.

Las ventanas

En Aruba siempre hay mucho viento, por eso tener las ventanas abiertas es genial. Te pedimos cerrarlas cuando vayas a algún lugar porque podemos ser sorprendidos por una lluvia tropical.

Ducha caliente

Cuando abres la ducha obtienes agua fresca pero no agua realmente fría. En Aruba la gente está acostumbrada a ducharse con esta agua. Debido a que el agua en Aruba es muy pura y suave puedes incluso lavar tu cabello con esta agua. Si aún quieres tomar una ducha con agua caliente, presione el botón 1 o 2 en la caldera de agua caliente que cuelga al lado de la ducha. No presione ambos al mismo tiempo, de lo contrario se puede interrumpir la electricidad. Ducharse con la calefacción y el aire acondicionado encendidos al mismo tiempo tampoco va de la mano.

Guarda tus pertenencias

Hay una pequeña caja fuerte en el vestidor. El código para abrir el casillero está en la caja fuerte. Tómalala con tu teléfono móvil para que siempre la lleves contigo.

Prohibido fumar

No está permitido fumar en el apartamento.

Limpieza

Su apartamento se limpiará una vez por semana, incluyendo toallas limpias y ropa de cama. Puede conseguir toallas limpias adicionales durante su estadía si nos lo solicita. Te proporcionamos papel higiénico degradable (eco). Por favor use solamente este papel higiénico para prevenir obstrucciones.

Depósito y salida

Pedimos un depósito de 100 euros. Si rompe algo, infórmenos. Si es necesario, le cobraremos los costos o liquidaremos el depósito. El día de salida, la última hora de salida es en principio las 10:00, pero siempre consúltenos. Deje su apartamento limpio (platos limpios, el contenedor de basura vacío y la basura en el contenedor en la calle, la toallas mojadas en el piso del baño, puedes dejar los tendidos de cama sobre la cama). Antes de irte revisaremos el apartamento; no olvides entregar las llaves del apartamento.

Lounge Piscina

Siempre puedes usar la piscina, pero entre las 10 p.m. y las 9 am, tenga en cuenta a los demás huéspedes y a nuestros vecinos (volumen de voz, música baja). La piscina es de 1 metro de profundidad por todas partes; bucear y saltar está prohibidos. El uso de la piscina es bajo su propio riesgo. Durante el día, las baldosas pueden estar calientes debido al sol. No dejes ningún artículo en la piscina y preste atención cuando utilice cristalería en la plataforma de la piscina. No queremos fragmentos de vidrio dentro o alrededor de la piscina para la seguridad de todos.

Visitantes

Déjanos saber si esperas visitantes (No más de 2 visitantes al mismo tiempo). Los visitantes tienen que salir antes de 10.00 p.m. Por favor respeta la privacidad y tranquilidad de los demás huéspedes (especialmente en las horas de la mañana y la noche)

Mascotas

No permitimos a nuestros huéspedes traer sus mascotas.

Lavandería

En la calle principal a poca distancia hay una lavandería donde puedes lavar y secar tu ropa.

Alquiler de coches

Puedes alquilar un coche con las diferentes compañías de alquiler. Tenemos buena experiencia con Hotwheels (00297 5922667; <http://www.hotwheelscarrentals.nl>). Para rentar un scooter eléctrico o bicicleta te podemos referir a ScootAruba (002975664454; www.scootaruba.com) .

Supermerado

Hay dos supermercados chinos pequeños a poca distancia (Reality y Seng Cheng). SuperFood es un supermercado grande y agradable (estilo holandés) alrededor de 6-10 minutos manejando de Elements of Aruba cerca del área de los hoteles. También hay un supermercado al estilo americano "Lings & Sons" en la misma área.

Restaurantes

Hay algunos pequeños carros de comida rápida en la zona. El famoso restaurante Aruba Los Cafeteros (colombiano) y el restaurante Petje's (surinamés) se encuentran a poca distancia de Elements of Aruba. El área hotelera está a 5-10 minutos manejando de aquí, y una vez allí encontrarás muchos restaurantes y bars..

Horas felices

Hora felices son populares en Aruba. Casi todo bar o restaurante ofrece oferta de hora feliz. Mira aquí algunos bars/restaurantes que nos gustan:

- Bugaloe Beach Bar & Grill : 5-6pm y 10-11pm
- Craft : 7-10pm
- Moomba Beach : 6-7pm
- Reflexions Beach : 4-6pm
- Lucy's : Taco Tuesday 4-7pm
- Surfside Beach Bar : 5-6pm

Otros lugares agradables donde nos gusta ir:

- Santos Coffee with Soul
- Lima Bistro
- One Happy Bowl
- Dushi Delicious Aruba
- ORIGIN Café
- Local Store Aruba
- Flor de Oriente (Auténtica Aruban bar/restaurante con live música, el viernes de 8pm)
- Hardgroove Jazz Café
- The West Deck (Caribbean Food & Beach Bar)
- Kamini's Kitchen (Caribbean comida de Trinidad & Tobago)
- Terrazza Italiana
- Zeerovers (Aruban Fish Restaurant; atención: pagar solo con efectivo)
- Yemanja Woodfired Grill Restaurant
- El 'Suikertuin' Bistro
- Bits&Cheeses

¿Preguntas o consejos?

Por supuesto, estamos a su servicio en caso de cualquier pregunta sobre 'cosas para hacer' en Aruba. Mira también en www.elementsofaruba.com para más información conveniente para tu estadia en Aruba.

Le deseamos una feliz estancia en Elements of Aruba ☺

Frank & Ineke

BEACH CHAIRS FOR RENT

You can rent beach chairs and beach beds on various beaches, as well as umbrellas.
The rental prices vary per beach. Beach beds are from a minimum of 10 dollars a day.

We offer you an alternative for 4 euro / USD per day per chair



Notice the following

- You can put the seats in your car and leave them there (or in the storage outside your apartment)
- You can use the seats every day of your stay
- When you leave, you pay for the days you used the seats (we trust you 😊)
- Contact us for any question or advice.

PACKAGES



Mountain biking with Frank

Cycling on Aruba has yet to become common on Aruba, but mountain biking surely is. The landscape lends itself for this sport excellently. More than 200 kilometers of marked trails have been plotted. You must be a somewhat experienced mountain biker to be able to ride on the technical trails along the cacti. Frank takes you along the most beautiful routes for an intensive but fascinating trip (*incl. transport / rent mountain bike: 85 USD / 155 awg p.p., Ned/Eng-speaking*).

Hiking with Ineke

You can make beautiful **hikes along the North coast** of Aruba. Ineke loves to make her favorite hike with you through the varied and rugged landscape from the Rancho Daimari to the Natural Pool in the Arikok National Park. You come to **places where you yourself do not come easy**. If you bring your swimsuits and water shoes or bath slippers, you can also **swim in the Natural Pool**. Departure around 8.30am and around 1pm you are back on Elements of Aruba (*incl. transport: 30 USD / 55 awg p.p., Ned/Eng-speaking*).



To Yoga class with Ineke

Aruba & Yoga is a perfect combination. The circumstances in Aruba are **extremely suitable** to feel the benefits of Yoga practice. Imagine following a yoga class in a studio with **max. 10 people**. The windows and doors are wide open, you feel the wind on your skin, you hear the rustling of the palm leaves and the tropical birds, you feel like **being in the middle of nature**. Ineke loves to take you to her Yin Yoga & Meditation class at JetYoga (*duration: 1 hour, incl. transport: 13 USD / 24 awg per person, Dutch / English speaking*).

Island Tour

If you would like to make a **private tour around the island**, guided by us, to see places where you would not go otherwise as a tourist? Or to hear stories about Aruba from us, you won't find in tourist guide books? Book an island tour for a half day/day. We will make sure your **impression of lovely Aruba will be unforgettable** (*prices on request*).

Wanna know more? Just ask us!

Frank & Ineke

SAFETY INFORMATION

In your appartement you find :

- a smoke detector on the ceiling or on the kitchen cupboard
- a fire extinguisher (very easy to use!) in the kitchen cupboard below the sink



Medical information

In case you need urgent medical help or care :

Urgent Care Aruba
WALK-IN IMMEDIATE MEDICAL CARE
No Appointment Necessary

For Non-Life Threatening Acute Episodic Illnesses or Injuries

24/7 SERVICE

OPENING HOURS
8am to 8pm
Monday - Friday

AFTER-HOURS AND WEEKEND ASSISTANCE, PLEASE CALL
+ 297 586 0448

Check-In Online
www.urgentcare.aw/visit

Noord Medical Center Building
Noord 63, Aruba | [facebook.com/urgentcarearuba](https://www.facebook.com/urgentcarearuba)
info@urgentcare.aw | www.urgentcare.aw

Urgent Care Aruba

Fast & Affordable Walk-In Service
On-site Certified and Accredited
Laboratory Services
License Physician Always On Site

- Open Extended Hours
- Adult & Children Welcome
- Web Check-In & Patient Portal
- Conveniently Located Facility

Map showing location of Urgent Care Aruba near Caribbean Palm Village Resort, with nearby landmarks like The Ritz-Carlton Marriott, Holiday Inn Beach Resort, Playa Linda Beach Resort, Hyatt Regency, Barceló Aruba, Hilton Aruba Resort & Casino, Riu Palace, Riu Antillas, Divi Hoenix, The Mill Resorts & Suites, Palm Beach Shopping Mall, Brickell Bay, High Rise Hotel Area, Alto Vista Chapel, St. Anna Church, and Polis Station Noord.

WWW.URGENTCARE.AW // INFO@URGENTCARE.AW